



HOTEL

What is the dress code?

The dress code throughout the property is casual dress; we ask for resort business casual when dining inside for dinner.

Do you accept pets?

We accept a maximum of 2 dogs under 35lbs. Please be advised that a nightly charge of \$50 per dog plus tax will apply. We do not accept cats or any other pets. Service animals are always accepted.

Are children allowed?

We welcome children of all ages to the property. Please note that our dinner service can last longer than 1.5 hours depending on selections, so please keep that in mind if dining with young children.

My room will have 3 adults. Is there an extra charge?

Yes. Our room rates are for single or double occupancy. Any additional guest will be charged \$50 per day plus tax which provides them access to our amenities, including breakfast.

What is your cancellation policy?

At the time of booking, we secure reservations with one night stay non-refundable deposit, which goes towards your room rate upon departure. Cancellations made within 7 days of the arrival date are subject to a penalty fee of 100% of the total reservation for one-night stay.

Do you have handicap accessible rooms?

Yes, select rooms within our Corner Terrace category are ADA compliant. Please call the hotel directly or access our booking engine to check availability.

Can I have a gift sent to a guest room?

Yes, gifts can be arranged through our guest services team. Contact us directly for more information.

Do you offer room service?

Room service is available during the restaurant's operating hours by calling the Front Desk directly from your room.

What time is check-in and check-out?

Check in begins at 3:00 p.m. and check out is at 11:00 a.m.

Can I check in early and check out late?

We can take requests for both an early check-in and late check-out. While we're unable to guarantee early access or delayed departure, we do welcome you to arrive to the property as early as you wish on the day of your arrival. If the room is not yet available to you, we are happy to store your luggage while you enjoy on-site amenities or beach services. The same applies to the day of your departure as well. Should a late check-out be unavailable, we are happy to store your belongings while you continue to enjoy an afternoon at The Royal Blues Hotel Deerfield Beach.

DINING

Does your restaurant require reservations?

We always encourage advance reservations to ensure availability on your preferred date and time. We accept reservations directly and through Open Table.

Are your dining outlets open to the public?

Chanson breakfast, lunch, brunch, and dinner reservations are available to hotel guests as well as the general public.

Is there a dress code?

The Chanson Lounge and Patio area kindly ask that guests dress casual/beach casual. Chanson Restaurant Dining Room has an upscale setting so we kindly ask for resort business casual dress.

Can you accommodate allergies and dietary restrictions?

Our talented team of culinary professionals is trained to accommodate dietary restrictions and allergies. Please be sure to notify our team members of any dietary restrictions ahead of time so that we may best prepare for your experience with us.

Can your dining room accommodate large parties?

The Chanson Restaurant max capacity is normally 40 for indoor seating; the set up and table arrangements could allow for more or restrict this to fewer guests. Contact events@royalblueshotel.com for information about hosting your large party with us.

HOTEL ACTIVITIES

Do you offer children's activities?

Unfortunately, we do not have any children activities here at The Royal Blues Hotel.

What is there to do in the area?

Deerfield Beach boasts numerous attractions, and many are found within minutes of the resort. Venture beyond our beautiful beaches to discover entertainment, shopping, restaurants, and many more unique experiences. There are various places within walking distance to accommodate any traveler whether it is a business outing, an individual, couples, or a family. Along with numerous attractions that you are in walking distance, we also have numerous places within driving distance depending on how far you would like to go. See here for a comprehensive list: <https://royalblueshotel.com/experience/in-the-area/>

GIFT CARDS

Can I purchase a gift card?

Yes, gift cards can be purchased from our website royalblueshotel.com and can be purchased in person at the Front Desk.

What can I use a gift card towards?

You can use gift cards towards The Royal Blues Hotel nightly rates or The Chanson Restaurant & Lounge.